



COUNTRY ROADS

Mobile Chiropractic

Elizabeth Morris, DC, CAC

864-764-8939

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Swanzy, NH 03446

crmchiropractic@gmail.com

Policies and Procedures

Please read each of the following and initial at the beginning of each line to agree to Country Roads Mobile Chiropractic (CRMC)'s policies.

- ___ 1. CRMC is a mobile service. Therefore, I authorize staff of CRMC to enter the agreed upon location to render services. Staff also includes students who are being trained or observing Dr. Elizabeth Morris. If services are rendered at a business location, you must have the proper authorization for CRMC to enter the location and render services on-site.
- ___ 2. In some cases, x-rays are needed based on your case history and presentation. X-rays may be needed to determine the extent of some injuries, disease progression, or to look for contraindications to adjust such as fractures. In these cases, we will refer you to an imaging center near you that is able to get the necessary images.
- ___ 3. CRMC does not accept insurance. We believe our fees are fair and reasonable.
- ___ 4. Payment is due at the time services are rendered. Our policy is that patients maintain a zero balance. All fees expected of you are listed on our website as well as will be discussed at your first appointment before services are rendered. We prefer cash payments but do also accept personal checks, credit cards (via Square Processing), Venmo, Cash App, and PayPal.
- ___ 5. All schedule changes or cancellations must be made at least 24 hours prior to the scheduled appointment time. If you re-schedule or cancel within the 24 hours prior to the appointment or are a "no show*" you must pay for the missed appointment prior to rescheduling. We do understand that sometimes "life happens" and there are unforeseen circumstances. For this reason, we do give you 1 free pass for your first missed appointment.
- ___ 6. If you sustain a new injury before a scheduled appointment, please call or text us to give us notice so we can plan accordingly. As this may require additional paperwork, exams, or potentially x-rays.
- ___ 7. *Optional: If you would like text message reminders for your upcoming appointments at 48 hours prior and 2 hours prior, please initial on the line and write in your desired phone number here. CRMC is not responsible for any message rates that apply. _____
- ___ 8. **Animal patients only. You give the right for CRMC to humanely restrain your animal in order to adjust them at the discretion of Dr. Morris in order to prevent injuries to the staff of CRMC, yourself, or the animal. This includes the use of, but is not limited to, collars, harnesses, muzzles, halters, or twitches.

By signing below, you have read and agree to abide by the above policies.

Patient / Guardian Signature

Date